

Thursday

October 19

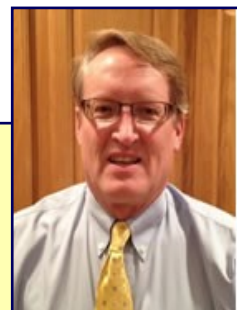
1:30-2:30 p.m.

Salon D

Emotional Intelligence

A Key to Improving Municipal Relationships

Emotional intelligence is becoming the most important competency for organizational leadership in the world today. The application of emotional intelligence principles to all of the important relationships that create good communities-between municipal leaders and their staffs as well as the citizens they serve-is essential in our fast-paced lives. More and more we are expected to piece together broken conversations, cryptic voice mails, angry outbursts on social media and abbreviated text messages to figure out how best to proceed. This presentation will focus first on an outline of the principles of emotional intelligence and then apply them to today's municipal organizations in the belief that in their application they can and will improve the relationships so critical to municipal success.



Kevin Brunner

Partner

Public Administration Associates LLC

Kevin Brunner has over thirty years of experience in serving Wisconsin local governments. He served as manager/administrator in Saukville, Monona, De Pere and Whitewater and also worked as an assistant administrator for the city of Appleton and Kenosha County. He currently serves as Director of Central Services/Public Works for Walworth County. He was the recipient of the 2007 Wisconsin City/County Manager of the Year and 2012 Service Innovation awards, both from the Wisconsin City and County Management Association (WCMA). Brunner is a past president of the WCMA and served on the League of Wisconsin Municipalities and Alliance of Cities Boards of Directors.

Tips, Trends & Tactics

**The 119th League Annual Conference
October 18-20, 2017
Radisson Paper Valley
Appleton**

